



Contact: Alice Pereira
973.496.6113
alice.pereira@avisbudget.com

AVIS CAR RENTAL EARNS TOP RANKING IN AUSTRALIA CAR HIRE CUSTOMER SATISFACTION SURVEY

PARSIPPANY, N.J., June 20, 2013 – For the second year in a row, Avis Car Rental has been honored with Canstar Blue's "Most Satisfied Customers Award." According to the new car hire customer satisfaction survey in Australia, Avis earned a five-star rating in every category, including overall satisfaction, service, vehicle availability, booking process, transparency of costs and fees, availability of accessories and value for money.

"Avis has done very well to successfully back up last year's win with the top spot in our Car Hire ratings for 2013," said Rebecca Logan, spokesperson, Canstar Blue. "We congratulate Avis for earning Canstar Blue's Most Satisfied Customers Award."

Avis is the leading car rental company in Australia, operating at more than 200 conveniently located rental facilities, including all major airports. Avis utilizes numerous feedback systems, including online customer surveys, to enhance the customer rental experience. Customer surveys are aggregated and delivered to field location managers in real-time to enable immediate response to customer suggestions.

"One of our four strategic pillars to drive sustained profitable growth includes 'putting the customer first,'" said Patric Siniscalchi, president, Latin America/Asia Pacific for Avis Budget Group. "We're thrilled that Australians have once again recognized our commitment to excellence and ranked Avis number one in customer satisfaction."

"Canstar Blue's ratings support our strong customer service focus," said George Proos, managing director, Avis Australia. "We're honored to receive the Canstar Blue Customer Satisfaction Award and look forward to continuing to provide customers in Australia with an excellent rental experience."

The Canstar Blue independent study surveyed 2,500 Australians on customer satisfaction in the car hire category. The survey results are based on customers who rented a vehicle in Australia in the last 12 months. For more information on Canstar Blue's car rental customer satisfaction survey, visit www.canstarblue.com.au.

About Avis

Avis Car Rental operates one of the world's best-known car rental brands with approximately 5,750 locations in more than 165 countries. Avis has a long history of innovation in the car rental industry and is one of the world's top brands for customer loyalty. Avis is owned by Avis Budget Group, Inc. (NASDAQ: CAR), which operates and licenses the brand throughout the world. For more information, visit www.avis.com.

About Canstar Blue

Canstar Blue was launched in July 2010 by Canstar, Australia and New Zealand's premier researcher of retail finance information for more than 350 institutions across the finance sector. Canstar Blue will release regular surveys to measure and track Australian consumer satisfaction to help consumers make the best purchasing decision for their needs.

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