
SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 10-0

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For the quarterly period ended March 31, 2002 COMMISSION FILE NO. 1-10308

CENDANT CORPORATION

(EXACT NAME OF REGISTRANT AS SPECIFIED IN ITS CHARTER)

DELAWARE

06-0918165 (STATE OR OTHER JURISDICTION (I.R.S. EMPLOYER
OF INCORPORATION OR ORGANIZATION) IDENTIFICATION NUMBER)

> 9 WEST 57TH STREET NEW YORK, NY

10019 (ZIP CODE)

(ADDRESS OF PRINCIPAL EXECUTIVE OFFICE)

(212) 413-1800

(REGISTRANT'S TELEPHONE NUMBER, INCLUDING AREA CODE)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed in Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements, for the past 90 days: Yes /X/ No / /

APPLICABLE ONLY TO CORPORATE ISSUERS:

The number of shares outstanding of the Registrant's common stock was 1,037,692,184 shares as of April 30, 2002.

CENDANT CORPORATION AND SUBSIDIARIES

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Condensed

PART I - FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

INDEPENDENT ACCOUNTANTS' REPORT

To the Board of Directors and Stockholders of Cendant Corporation
New York, New York

We have reviewed the accompanying consolidated condensed balance sheet of Cendant Corporation and subsidiaries (the "Company") as of March 31, 2002, and the related consolidated condensed statements of income and cash flows for the three-month periods ended March 31, 2002 and 2001. These financial statements are the responsibility of the Company's management.

We conducted our review in accordance with standards established by the American Institute of Certified Public Accountants. A review of interim financial information consists principally of applying analytical procedures to financial data and of making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with auditing standards generally accepted in the United States of America, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to such consolidated condensed financial statements for them to be in conformity with accounting principles generally accepted in the United States of America. We have previously audited, in accordance with auditing standards generally accepted in the United States of America, the consolidated balance sheet of the Company as of December 31, 2001, and the related consolidated statements of operations, stockholders' equity, and cash flows for the year then ended (not presented herein); and in our report dated February 7, 2002 (April 1, 2002 as to Note 28), we expressed an unqualified opinion (and included an explanatory paragraph relating to the modification of the accounting for interest income and impairment of beneficial interests in securitization transactions, the accounting for derivative instruments and hedging activities and the revision of certain revenue recognition policies, as discussed in Note 1 to the consolidated financial statements) on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated condensed balance sheet as of December 31, 2001 is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ Deloitte & Touche LLP New York, New York May 9, 2002

THREE MONTHS

CENDANT CORPORATION AND SUBSIDIARIES
CONSOLIDATED CONDENSED STATEMENTS OF INCOME
(IN MILLIONS, EXCEPT PER SHARE DATA)

ENDED MARCH 31, --------- 2002 2001 -----REVENUES Service fees membership, net \$ 1,715 \$ 1,076 Vehiclerelated 961 398 Other 37 12 -----____ ----- Net revenues 2,713 1,486 -- EXPENSES Operating 945 427 Vehicle depreciation, lease charges and interest, net 502 180 Marketing and reservation 290 249 General and administrative 279 187 Nonprogram related depreciation and amortization 107 101 Other charges: Litigation settlement and related costs, net 11 11 Restructuring and other

unusual

charges - 185 Acquisition and integration related costs - 8 Nonprogram related interest, net 66 60 ----------Total expenses 2,200 1,408 ------- Net gain on dispositions of businesses - 435 ---------------INCOME BEFORE INCOME TAXES, MINORITY INTEREST AND EQUITY IN HOMESTORE.COM 513 513 Provision for income taxes 169 205 Minority interest, net of tax 2 13 Losses related to equity in Homestore.com, net of tax -18 ------------- INCOME BEFORE CUMULATIVE EFFECT OF ACCOUNTING CHANGE 342 277 Cumulative effect of accounting change, net of tax - (38) _____ - -------- NET INCOME \$ 342 \$ 239 _____ ========== CD COMMON STOCK INCOME PER SHARE BASIC Income before cumulative effect of accounting change \$ 0.35 \$ 0.32 Net income 0.35 0.28 DILUTED Income before cumulative effect of accounting change \$ 0.34

\$ 0.30 Net

See Notes to Consolidated Condensed Financial Statements.

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CENDANT CORPORATION AND SUBSIDIARIES
CONSOLIDATED CONDENSED BALANCE SHEETS
(IN MILLIONS, EXCEPT SHARE DATA)

MARCH 31, DECEMBER 31, 2002 2001 -------- -ASSETS Current assets Cash and cash equivalents \$ 1,138 \$ 1,971 Receivables, net 1,430 1,339 Stockholder litigation settlement trust - 1,410 Deferred income taxes 701 697 Other current assets 1,018 1,075 -----· -----Total current assets 4,287 6,492 Property and equipment, net 1,930 1,951 Deferred income taxes 674 679 Franchise agreements, net 1,687 1,656 Goodwill, net 8,113 7,978 Other intangibles, net 1,361 1,210 Other non-current assets 1,590 1,536 -----_____ Total assets exclusive of assets under programs 19,642 21,502 - -------- Assets under

--- Assets under management and mortgage programs Mortgage loans held for sale 930 1,244 Relocation

```
receivables
   231 292
  Vehicle-
related, net
 7,861 8,115
  Timeshare
 receivables
   494 262
  Mortgage
  servicing
rights 2,188
2,037 -----
_____
11,704 11,950
-----
_ _____
  --- TOTAL
  ASSETS $
  31,346 $
   33,452
-----
==========
 LIABILITIES
    AND
STOCKHOLDERS'
   EQUITY
   Current
 liabilities
  Accounts
 payable and
other current
liabilities $
3,104 $ 3,521
   Current
 portion of
  long-term
 debt 10 401
 Stockholder
 litigation
 settlement
 1,190 2,850
  Deferred
 income 838
916 -----
-----
---- Total
   current
 liabilities
 5,142 7,688
  Long-term
   debt,
  excluding
 Upper DECS
 5,710 5,731
 Upper DECS
   863 863
  Deferred
 income 296
 297 Other
 non-current
 liabilities
706 536 ----
_____
   Total
 liabilities
exclusive of
 liabilities
   under
  programs
12,717 15,115
- -----
 Liabilities
   under
 management
and mortgage
programs Debt
 9,666 9,844
```

```
Deferred
income taxes
1,028 1,050 -
_____
  - 10,694
10,894 -----
 Mandatorily
 redeemable
  preferred
interest in a
 subsidiary
375 375 ----
 _____
 Commitments
    and
contingencies
  (Note 9)
Stockholders'
   equity
  Preferred
 stock, $.01
 par value -
authorized 10
   million
shares; none
 issued and
outstanding -
 - CD common
 stock, $.01
 par value -
authorized 2
   billion
   shares;
   issued
1,175,300,772
    and
1,166,492,626
shares 11 11
 Additional
  paid-in
capital 8,901
    8,676
  Retained
  earnings
 2,754 2,412
 Accumulated
   other
comprehensive
 loss (283)
  (264) CD
  treasury
  stock, at
    cost,
 191,977,679
    and
 188,784,284
   shares
   (3,823)
(3,767) -----
_____
   Total
stockholders'
equity 7,560 7,068 -----
-----
  -----
   TOTAL
 LIABILITIES
   AND
STOCKHOLDERS'
  EQUITY $
  31,346 $
   33,452
==========
_____
```

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CENDANT CORPORATION AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF CASH FLOWS (IN MILLIONS)

THREE MONTHS ENDED MARCH 31, ----------2002 2001 --- OPERATING ACTIVITIES Net income \$ 342 \$ 239 Adjustments to arrive at income before cumulative effect of accounting change - 38 - ------- Income before cumulative effect of accounting change 342 277 Adjustments to reconcile income before cumulative effect of accounting change to net cash provided by (used in) operating activities: Non-program related depreciation and amortization 107 101 Net (payments) non-cash portion of other charges (21) 38 Net gain on dispositions of businesses -(435) Deferred income taxes (2) 185 Proceeds

from sales of trading securities -110 Payment of stockholder litigation

```
settlement
 liability
 (1,660) -
 Net change
 in assets
    and
liabilities,
 excluding
 the impact
    of
acquisitions
   and
dispositions:
Receivables
(103) (172)
Income taxes
  102 (16)
  Accounts
payable and
   other
  current
liabilities
(252) (122)
 Deferred
income (78)
8 Other, net
167 - -----
----
  NET CASH
  USED IN
 OPERATING
 ACTIVITIES
EXCLUSIVE OF
MANAGEMENT
AND MORTGAGE
  PROGRAMS
(1,398) (26)
-----
- -----
 MANAGEMENT
AND MORTGAGE
 PROGRAMS:
Depreciation
    and
amortization
  524 181
Origination
of mortgage
   loans
   (9,017)
   (7,326)
Proceeds on
sale of and
  payments
    from
  mortgage
 loans held
 for sale
9,332 7,276
-----
- -----
--- 839 131
- -----
--- NET CASH
PROVIDED BY
 (USED IN)
 OPERATING
 ACTIVITIES
(559) 105 --
_____
- INVESTING
ACTIVITIES
Property and
 equipment
 additions
 (55) (68)
  Proceeds
```

```
from
  (payments
    to)
stockholder
 litigation
 settlement
trust 1,410
 (250) Net
  assets
  acquired
(net of cash
 acquired)
   and
acquisition-
  related
  payments
 (239) (978)
 Other, net
(1) (17) ---
_____
-----
 - NET CASH
PROVIDED BY
 (USED IN)
 INVESTING
ACTIVITIES
EXCLUSIVE OF
MANAGEMENT
AND MORTGAGE
  PROGRAMS
   1,115
(1,313) ----
-----
MANAGEMENT
AND MORTGAGE
 PROGRAMS:
 Investment
in vehicles
  (3,506)
   (832)
  Payments
received on
investment
in vehicles
 3,154 681
Origination
of timeshare
receivables
  (172) -
 Principal
 collection
of timeshare
receivables
155 - Equity
advances on
homes under
management
   (1,295)
  (1,268)
Repayment on
advances on
homes under
management
1,354 1,261
Additions to
 mortgage
 servicing
 rights and
  related
hedges, net
 (257) (48)
  Proceeds
 from sales
of mortgage
 servicing
rights 11 13
- -----
 --- (556)
(193) -----
```

NET CASH PROVIDED BY (USED IN) INVESTING ACTIVITIES 559 (1,506) - -----FINANCING ACTIVITIES Proceeds from borrowings -1,600 Principal payments on borrowings (491) (316) Issuances of common stock 63 657 Repurchases of common stock (57) (10) Other, net (8) (34) _____ - -------- NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES EXCLUSIVE OF MANAGEMENT AND MORTGAGE PROGRAMS (493) 1,897 _ _____ MANAGEMENT AND MORTGAGE PROGRAMS: Proceeds from borrowings 2,518 2,712 Principal payments on borrowings (3,052)(2,081) Net change in short-term borrowings 195 26 --------------(339) 657 -------- NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES (832) 2,554 _____ --- Effect of changes in exchange rates on cash and cash equivalents (1) (5) ----

Net increase (decrease) in cash and cash equivalents (833) 1,148 Cash and cash equivalents, beginning of period 1,971 944 ------------- CASH AND CASH EOUIVALENTS. END OF PERIOD \$ 1,138 \$ 2,092 =========

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See Notes to Consolidated Condensed Financial Statements.

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CENDANT CORPORATION AND SUBSIDIARIES NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS (UNLESS OTHERWISE NOTED, ALL AMOUNTS ARE IN MILLIONS, EXCEPT PER SHARE AMOUNTS)

SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

BASIS OF PRESENTATION

The accompanying unaudited Consolidated Condensed Financial Statements include the accounts and transactions of Cendant Corporation and its subsidiaries (collectively, the "Company" or "Cendant").

In management's opinion, the Consolidated Condensed Financial Statements contain all normal recurring adjustments necessary for a fair presentation of interim results reported. The results of operations reported for interim periods are not necessarily indicative of the results of operations for the entire year or any subsequent interim period. In addition, management is required to make estimates and assumptions that affect the amounts reported and related disclosures. Estimates, by their nature, are based on judgment and available information. Accordingly, actual results could differ from those estimates. The Consolidated Condensed Financial Statements should be read in conjunction with the Company's Annual Report on Form 10-K dated April 1, 2002.

Certain reclassifications have been made to prior period amounts to conform to the current period presentation.

CHANGES IN ACCOUNTING POLICIES

BUSINESS COMBINATIONS. On July 1, 2001, the Company adopted Statement of Financial Accounting Standards ("SFAS") No. 141, "Business Combinations," which prohibits the use of the pooling of interests method of accounting for all business combinations initiated after June 30, 2001. SFAS No. 141 also addresses the initial recognition and measurement of goodwill and other intangible assets acquired in a business combination and requires additional disclosures for material business combinations completed after such date. Upon adoption of SFAS No. 142, "Goodwill and Other Intangible Assets," on January 1, 2002, intangible assets required to be reclassified to goodwill were not material.

GOODWILL AND OTHER INTANGIBLE ASSETS. During first quarter 2001, all intangible assets were amortized on a straight-line basis over their estimated periods to be benefited. On January 1, 2002, the Company adopted SFAS No. 142 in its entirety. Pursuant to such adoption, the Company did not amortize any goodwill or indefinite-lived intangible assets during first quarter 2002. The Company is required to assess goodwill and indefinite-lived intangible assets for impairment annually, or more

frequently if circumstances indicate impairment may have occurred.

The Company reviewed the carrying value of all its goodwill and other intangible assets by comparing such amounts to their fair value and determined that the carrying amounts of such assets did not exceed their respective fair values. Accordingly, the initial implementation of this standard did not result in a charge and, as such, did not impact the Company's results of operations for the first quarter 2002.

2. EARNINGS PER SHARE

THREE MONTHS

Earnings per share ("EPS") for the first quarter 2001 was calculated using the two-class method as shares of Move.com common stock were outstanding during such period. The Company ceased using the two-class method upon the repurchase of all outstanding Move.com shares on June 30, 2001.

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Income per common share before cumulative effect of accounting change for each class of common stock was computed as follows:

ENDED MARCH 31, --------- 2002 2001 --------- --------- CD COMMON STOCK INCOME BEFORE CUMULATIVE EFFECT OF ACCOUNTING CHANGE: Cendant Group \$ 342 \$ 22 Cendant Group's retained interest in Move.com Group - 234 _____ -----Income before cumulative effect of accounting change for basic EPS 342 256 Convertible debt interest, net of tax 1 3 Adjustment to Cendant Group's retained interest in Move.com Group (a) -(6) ------- --------- Income before cumulative effect of accounting change for diluted EPS

\$ 343 \$ 253

WEIGHTED AVERAGE SHARES OUTSTANDING: Basic 979 790 Stock options, warrants and nonvested shares 33 22 Convertible debt 6 18 -Diluted 1,018 830 -------(a) Represents the change in Cendant Group's retained interest in Move.com Group due to the dilutive impact of Move.com common stock options. THREE MONTHS ENDED MARCH 31, 2001 --Move.com

Move.com COMMON

STOCK

INCOME

BEFORE

CUMULATIVE

EFFECT OF

ACCOUNTING CHANGE:

CHANGE

Move.com

Group \$ 255

Less: Cendant

Group's

retained

interest in

Move.com

Move.Com

Group 234 -

Income

before

cumulative

effect of

accounting

change for

basic EPS

21

Adjustment

to Cendant Group's

Group S

retained interest in

Move.com

Group (a) 6

Income

before

cumulative

effect of accounting

change for

diluted EPS

\$ 27

WEIGHTED

AVERAGE SHARES

OUTSTANDING:

Basic 2 Stock options 1 -Diluted 3 ======== INCOME PER SHARE: Basic Income before cumulative effect of accounting change \$ 10.41 Net income \$ 10.34 Diluted Income before cumulative effect of accounting change \$ 10.13 Net income \$ 10.07

(a) Represents the change in Cendant Group's retained interest in Move.com Group due to the dilutive impact of Move.com common stock options.

Basic and diluted loss per share of CD common stock from the cumulative effect of an accounting change was \$0.04 for the first quarter 2001.

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The following table summarizes the Company's outstanding common stock equivalents, which were antidilutive and therefore excluded from the computation of diluted EPS:

31, ---____ 2002 2001 ------ ------ CD COMMON STOCK Options (a) 98 109 Warrants (b) 2 2 Upper DECS (c) 17 Move.com COMMON STOCK

Options (d) - 2

MARCH

(a) The weighted average exercise prices for antidilutive options at March 31, 2002 and 2001 were \$22.83 and \$22.00, respectively.

The Company's contingently convertible debt securities issued during first

⁽b) The weighted average exercise price for antidilutive warrants at March 31, 2002 and 2001 was \$21.31.

⁽c) The appreciation price for antidilutive Upper DECS at March 31, 2002 was \$28.42.

⁽d) The weighted average exercise prices for antidilutive options at March 31, 2001 was \$24.21.

quarter 2001, which provide for the potential issuance of approximately 49 million shares of CD common stock, were not included in the computation of diluted EPS for the first quarters of 2002 and 2001 as the related contingency provisions were not satisfied during such periods. Additionally, contingently convertible debt securities issued during the second and fourth quarters of 2001, which provided for the potential issuance of approximately 89 million shares of CD common stock, were not included in the computation of diluted EPS for first quarter 2002 as the related contingency provisions were not satisfied during such period.

3. OTHER CHARGES

LITIGATION SETTLEMENT AND RELATED COSTS

During first quarters 2002 and 2001, the Company recorded charges of \$11 million for litigation settlement and related costs in connection with previously discovered accounting irregularities in the former business units of CUC International, Inc. and resulting investigations into such matters.

RESTRUCTURING AND OTHER UNUSUAL CHARGES

During first quarter 2001, the Company incurred unusual charges totaling \$185 million. Such charges primarily consisted of (i) \$95 million related to the funding of an irrevocable contribution to an independent technology trust, (i) \$85 million related to the funding of Trip Network, Inc. and (iii) \$7 million related to a contribution to the Cendant Charitable Foundation.

ACQUISITION AND INTEGRATION RELATED COSTS

During first quarter 2001, the Company incurred charges of \$8 million in connection with the acquisition and integration of Avis Group Holdings, Inc.

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4. INTANGIBLE ASSETS

MARCH 31, 2002

Intangible assets consisted of:

DECEMBER 31, 2001 -----_____ --- GROSS GROSS CARRYING ACCUMULATED CARRYING ACCUMULATED AMOUNT AMORTIZATION AMOUNT AMORTIZATION --_____ -----AMORTIZED INTANGIBLE ASSETS Franchise agreements \$ 2,023 \$ 336 \$ 1,978 \$ 322 _____ ========== _____

========= UNAMORTIZED INTANGIBLE ASSETS Goodwill \$ 8,113 \$ 8,524 \$ 546 ======== _____ Trademarks \$ 849 \$ 773 \$ 113 Other 19 19 - -_____ ----- \$ 868 \$ 792 \$ 113 _____ _____ =========

Additionally, the Company's mortgage servicing rights approximated \$2.2 billion and \$2.0 billion as of March 31, 2002 and December 31, 2001. During first quarter 2002, the Company acquired a trademark of approximately \$200 million, which related to its venture with Marriott International, Inc. and is not amortized, and \$300 million of mortgage servicing rights, which have a weighted average amortization period of approximately eight years. Amortization expense relating to all intangible assets, including mortgage servicing rights, during first quarters 2002 and 2001 was approximately \$120 million and \$90 million, respectively. Based on the Company's amortizable intangible assets as of March 31, 2002, the Company expects related amortization expense for the remainder of 2002 and the five succeeding fiscal years to approximate \$260 million, \$360 million, \$340 million, \$320 million, \$300 million and \$260 million.

The changes in the carrying amount of goodwill for the first quarter 2002 are as follows:

ACQUIRED AS OF JANUARY 1, DURING MARCH 31, 2002 2002 OTHER 2002 ----------------------- Real Estate Services \$ 814 \$ - \$ 23 \$ 837 Hospitality 1,437 84 (16) 1,505 Travel Distribution 2,411 - 4 2,415 Vehicle Services 2,767 8 (21) 2,754 Financial Services 549 54 (1) 602 -----_____ ---- Total

Company \$ 7,978 \$ 146 \$ (11) \$ 8,113 =========

BALANCE GOODWILL BALANCE AS OF Had the Company applied the non-amortization provisions of SFAS No. 142 for the first quarter 2001, net income and per share data would have been as follows:

AMOUNT -----Reported net income \$ 239 Add back: Goodwill amortization, net of tax 29 Add back: Trademark amortization, net of tax 2 --Pro forma net income \$ 270 ========== NET INCOME PER SHARE: Basic Reported net income \$ 0.28 Add back: Goodwill amortization, net of tax 0.04 Add back: Trademark amortization, net of tax - --Pro forma net income \$ 0.32 _____ Diluted Reported net income \$ 0.26 Add back: Goodwill amortization, net of tax 0.04 Add back: Trademark amortization, net of tax - --Pro forma net income \$ 0.30

5. FOURTH QUARTER 2001 RESTRUCTURING

The liability resulting from the Company's restructuring plan committed to in fourth quarter 2001 as a result of changes in business and consumer behavior following the September 11th terrorist attacks is classified as a component of accounts payable and other current liabilities. Such liability approximated \$58 million and \$80 million as of March 31, 2002 and December 31, 2001, respectively. The initial recognition of the charge and the corresponding utilization from inception are summarized by category as follows:

2001 BALANCE
AT BALANCE AT
RESTRUCTURING
CASH OTHER
DECEMBER 31,
CASH OTHER
MARCH 31,
CHARGE
PAYMENTS
REDUCTIONS
2001 PAYMENTS
REDUCTIONS
2002 -----

- Personnel related \$ 68 \$ 11 \$ 5 \$ 52 \$ 18 \$ - \$ 34 Asset impairments and contract terminations 17 3 10 4 - 1 3 Facility related 25 1 - 24 3 - 21 -_________ -----Total \$ 110 \$ 15 \$ 15 \$ 80 \$ 21 \$ 1 \$ 58 _____ ======== _____ ========

Personnel related costs primarily included severance resulting from the rightsizing of certain businesses and corporate functions. The Company formally communicated the termination of employment to approximately 3,000 employees, representing a wide range of employee groups, and as of March 31, 2002, the Company had terminated approximately 2,140 employees. The Company anticipates the majority of the remaining personnel related costs will be paid during second quarter 2002. All other costs were incurred primarily in connection with facility closures and lease obligations resulting from the consolidation of business operations. These initiatives were substantially completed as of March 31, 2002.

6. STOCKHOLDER LITIGATION SETTLEMENT LIABILITY

On March 18, 2002, the Supreme Court denied all final petitions relating to the Company's principal securities class action lawsuit. As a result of the Supreme Court's decision, the Company no longer has the right of return to the amounts deposited into the trust established for the benefit of the plaintiffs in the class action lawsuit. Accordingly, as of March 31, 2002, the liability reflected on the Company's Consolidated Condensed Balance Sheet is net of approximately \$1.7 billion of cash payments made by the Company to the trust. The Company will be required to fund the remaining amount of the liability by July 16, 2002.

7. LONG-TERM DEBT

Based on the Company's intent and ability to refinance certain short-term borrowings on a long-term basis, debt aggregating \$1.0 billion and having a current redemption date has been reclassified to long-term on the Company's Consolidated Balance Sheets at March 31, 2002 and December 31, 2001.

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Long-term debt consisted of:

MARCH 31,
DECEMBER 31, 2002
2001 ------ 7 3/4%
notes \$ 1,150 \$
1,150 6.875%
notes 850 850 11%
senior
subordinated
notes 577 584 3

senior debentures 1,200 1,200 Zero coupon senior convertible contingent notes 925 920 Zero coupon convertible debentures 1,000 1,000 3% convertible subordinated notes - 390 Other 18 38 -------------- 5**,**720 6,132 Less: Current portion 10 401 -----_____ ----- Longterm debt, excluding Upper DECS 5,710 5,731 Upper DECS 863 863 -----_____ ----- \$ 6**,**573 \$ 6,594 =============== _____

7/8% convertible

On February 15, 2002, the Company redeemed the remaining \$390 million of its 3% convertible subordinated notes.

As of March 31, 2002, the Company maintained \$2.9 billion of revolving credit facilities, under which \$946 million of letters of credit were issued including \$615 million of letters of credit issued as collateral for a portion of Company's stockholder litigation settlement liability. As of March 31, 2002, the Company had approximately \$2.0 billion of availability under these facilities.

8. LIABILITIES UNDER MANAGEMENT AND MORTGAGE PROGRAMS

Debt under management and mortgage programs consisted of:

DECEMBER 31, 2002 2001 -------------- SECURED BORROWINGS Term notes \$ 6,323 \$ 6,237 Short-term borrowings 671 582 Commercial paper 110 120 Other 304 295 ---___________ _____ Total secured borrowings 7,408 7,234 ----------UNSECURED BORROWINGS Medium-term notes 663 679 Shortterm borrowings 448 983 Commercial paper 1,117 917 Other 30 31 ----------

----- Total unsecured borrowings 2,258 2,610 -----

MARCH 31,

----- \$ 9,666 \$ 9,844

SECURED BORROWINGS

Amounts outstanding under the Company's AESOP and Chesapeake Funding (formerly Greyhound Funding) programs, which are included in the above table primarily as a component of secured term notes, approximated \$3.6 billion and \$3.0 billion, respectively. As of March 31, 2002, the Company had an additional \$850 million and \$88 million of availability under the AESOP and Chesapeake Funding programs, respectively.

During first quarter 2002, the Company entered into a secured short-term financing agreement to sell mortgage loans under a repurchase arrangement, which is renewable on an annual basis at the discretion of the lender. The loan is collateralized by the underlying mortgage loans held in safekeeping by the custodian to the agreement. The total commitment under the agreement is \$100 million. Mortgage loans financed under this agreement at March 31, 2002 totaled \$62 million and are included in mortgage loans held for sale in the Consolidated Condensed Balance Sheet. During first quarter 2002, the approximate weighted average interest rate on

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borrowings under this agreement was 2.89%. The related debt is recorded by the Company as a component of secured short-term borrowings.

UNSECURED BORROWINGS AND CREDIT FACILITIES

During first quarter 2002, PHH renewed its \$750 million facility, which matured in February 2002, and also repaid \$480 million of outstanding borrowings under its credit facility maturing in February 2005. The new facility bears interest at LIBOR plus an applicable margin, as defined in the agreement, and terminates on February 21, 2004. PHH is required to pay a per annum utilization fee of 25 basis points if usage under the new facility exceeds 25% of aggregate commitments. As of March 31, 2002, outstanding borrowings under all of PHH's credit facilities, which are included in the above table as a component of unsecured short-term borrowings, approximated \$270 million and PHH had approximately \$1.6 billion of availability under these facilities.

During first quarter 2002, the Company issued \$200 million of commercial paper with a weighted average interest rate of 2.86%.

OTHER SECURITIZATION FACILITIES

As of March 31, 2002, the Company was servicing \$472 million of timeshare receivables sold to special purpose entities. Additionally, PHH was servicing \$521 million of relocation receivables sold to a special purpose entity as of March 31, 2002. As of March 31, 2002, the maximum funding capacity under the PHH relocation securitization facility is \$650 million and PHH had available capacity of \$173 million. During first quarters 2002 and 2001, the Company recognized pre-tax gains of approximately \$2 million on the securitization of timeshare and relocation receivables.

PHH was also servicing approximately \$1.9 billion of mortgage loans sold to a special purpose entity as of March 31, 2002. As of March 31, 2002, the maximum funding capacity through this special purpose entity is \$3.2 billion and PHH had available capacity of approximately \$1.3 billion. In addition to the mortgage loans sold to the special purpose entity, as of March 31, 2002, PHH was servicing \$100.4 billion of mortgage loans sold to the secondary market. During first quarters 2002 and 2001, the Company recognized pre-tax gains of \$123 million and \$84 million, respectively, on \$8.5 billion and \$5.9 billion, respectively, of mortgage loans sold into the secondary market, substantially all of which were sold without recourse. The sale of mortgage loans into the secondary market is customary practice in the mortgage industry.

9. COMMITMENTS AND CONTINGENCIES

The June 1999 disposition of the Company's fleet businesses was structured as a tax-free reorganization and, accordingly, no tax provision was recorded on a majority of the gain. However, pursuant to an interpretive ruling, the Internal Revenue Service ("IRS") has taken the position that similarly structured transactions do not qualify as tax-free reorganizations under the Internal Revenue Code Section 368(a)(1)(A). If the transaction is not considered a tax-free reorganization, the resultant

incremental liability could range between \$10 million and \$170 million depending upon certain factors, including utilization of tax attributes. Notwithstanding the IRS interpretive ruling, the Company believes that, based upon analysis of current tax law, its position would prevail, if challenged.

The Company is involved in litigation asserting claims associated with the accounting irregularities discovered in former CUC business units outside of the principal common stockholder class action litigation. The Company does not believe that it is feasible to predict or determine the final outcome or resolution of these unresolved proceedings. An adverse outcome from such unresolved proceedings could be material with respect to earnings in any given reporting period. However, the Company does not believe that the impact of such unresolved proceedings should result in a material liability to the Company in relation to its consolidated financial position or liquidity.

The Company is involved in pending litigation in the usual course of business. In the opinion of management, such other litigation will not have a material adverse effect on the Company's consolidated financial position, results of operations or cash flows.

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10. STOCKHOLDERS' EQUITY

During first quarter 2002, the Company repurchased \$57 million (3.1 million shares) of CD common stock under its common stock repurchase program. As of March 31, 2002, the Company had approximately \$205 million in remaining availability for repurchases under this program.

COMPREHENSIVE INCOME

The components of comprehensive income are summarized as follows:

ENDED MARCH 31, ---- 2002 2001 - Net income \$ 342 \$ 239 Other comprehensive income (loss): Currency translation adjustments (30) (74) Unrealized gains (losses) on cash flow hedges, net of tax 17 (3) Minimum pension liability adjustment (1) - Unrealized losses on marketable securities, net of tax: Unrealized gains (losses) arising during period (5) 32 Reclassification adjustment for losses realized in net income -45 ------- Total comprehensive

income \$ 323 \$ 239 =======

THREE MONTHS

The after-tax components of accumulated other comprehensive loss for the three months ended March 31, 2002 are as follows:

(LOSSES) PENSION (LOSSES) ON OTHER TRANSLATION ON CASH FLOW LIABILITY AVAILABLE-FOR-COMPREHENSIVE ADJUSTMENTS HEDGES ADJUSTMENT SALE SECURITIES LOSS __________ -----_____ Balance, January 1, 2002 \$ (230) \$ (33) (21) \$ 20 \$ (264) Current period change (30) 17 (1) (5) (19) -----_____ Balance, March 31, 2002 \$ (260) \$ (16) \$ (22) \$ 15 \$ (283)-----========== _____

UNREALIZED
MINIMUM GAINS
ACCUMULATED
CURRENCY GAINS

11. SEGMENT INFORMATION

Management evaluates each segment's performance based upon earnings before non-program related interest, income taxes, non-program related depreciation and amortization, minority interest and equity in Homestore.com, adjusted to exclude certain items which are of a non-recurring or unusual nature and are not measured in assessing segment performance or are not segment specific ("Adjusted EBITDA"). Management believes such discussions are the most informative representation of how management evaluates performance. However, the Company's presentation of Adjusted EBITDA may not be comparable with similar measures used by other companies.

THREE MONTHS
ENDED MARCH
31, -----

-----_____ --- ADJUSTED ADJUSTED REVENUES EBITDA REVENUES EBITDA ---------------Real Estate Services \$ 410 \$ 182 \$ 339 \$ 132 Hospitality 403 112 240 102 Travel Distribution 444 146 25 2 Vehicle Services 1,030 104 454 93 Financial Services 419 164 390 131 ------------ Total Reportable Segments 2,706 708 1,448 460 Corporate and Other (a) 7 (11) 38 (17) _____ - Total Company \$ 2,713 \$ 697 \$ 1,486 \$ 443 ======== ========== ========= the elimination of transactions between segments.

(a) Included in Corporate and Other are the results of operations of the Company's non-strategic businesses, unallocated corporate overhead and

Provided below is a reconciliation of Adjusted EBITDA to income before income taxes, minority interest and equity in Homestore.com.

THREE MONTHS ENDED MARCH 31, -----_____ ---- 2002 2001 -------- Adjusted EBITDA \$ 697 \$ 443 Nonprogram related depreciation and

amortization

2002 2001 ---

Other charges: Litigation settlement and related (11) (11)Restructuring and other unusual -(185)Acquisition and integration related -(8) Nonprogram related interest, net (66) (60) Net gain on dispositions of businesses -435 --------- Income before income taxes, minority interest and equity in Homestore.com \$ 513 \$ 513 _____

(107) (101)

12. SUBSEQUENT EVENTS

NRT INCORPORATED. On April 17, 2002, the Company acquired all of the common stock of NRT Incorporated ("NRT"), the largest residential real estate brokerage firm in the United States, through the issuance of approximately 12 million shares of CD common stock then valued at approximately \$230 million. As part of the acquisition, the Company also assumed approximately \$320 million of NRT debt, which was subsequently repaid. Prior to the acquisition, NRT operated as a joint venture between the Company and Apollo Management, L.P ("Apollo") that acquired independent real estate brokerages, converted them to one of Company's real estate brands and operated the brand under a 50-year franchise agreement with the Company. Management believes that NRT as a wholly-owned subsidiary of the Company will be a more efficient acquisition vehicle, experience greater opportunities to enhance mortgage and title penetration and achieve greater financial and operational synergies.

ARVIDA REALTY SERVICES. On April 17, 2002, the Company acquired all of the common stock of Arvida Realty Services, the largest residential real estate brokerage firm in Florida, for approximately \$160 million in cash. Management believes that this acquisition will further enhance the Company's residential real estate position in Florida.

TRENDWEST RESORTS, INC. On April 30, 2002 the Company acquired approximately 90% of the outstanding common stock of Trendwest Resorts, Inc. ("Trendwest") for approximately \$850 million, including \$20 of estimated transaction costs and expenses and \$30 million related to the conversion of Trendwest employee stock options into CD common stock options. The merger consideration was funded through a tax-free exchange of approximately 43 million shares of CD common stock then valued at approximately \$800 million. As part of the acquisition, the Company assumed approximately \$90 million of Trendwest net debt, which was subsequently repaid.

The purchase of the remaining 10% of the outstanding Trendwest shares will close upon the effectiveness of a registration statement relating to the issuance of CD common stock to such Trendwest stockholders, which was filed with the Securities and Exchange Commission on April 29, 2002, though no earlier than May 30, 2002. The number of shares of CD common stock to be paid to the shareholders of the remaining 10% of the outstanding Trendwest shares will fluctuate between 4.7 million and 5.3 million shares, within a

collar of \$16.15 to \$18.50 per share of CD common stock.

Trendwest markets, sells and finances vacation ownership interests. Management believes that this acquisition will provide the Company with significant geographic diversification and global presence in the timeshare industry.

ZERO COUPON CONVERTIBLE DEBENTURES. On May 2, 2002, the Company amended certain terms of its zero coupon convertible debentures. In connection with these amendments, the Company will make cash interest payments of 3% per annum beginning May 5, 2002 and continuing through May 4, 2003 to the holders of the debentures on a semi-annual basis and the holders were granted an additional option to put the debentures to the Company on May 4, 2003.

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On May 4, 2002, holders had the right to require the Company to redeem their debentures. On such date, virtually all holders declined to exercise this put option and retained their debentures.

TERM NOTES. On May 3, 2002, PHH issued \$443 million of unsecured term notes with maturities ranging from May 2005 through May 2012. Such notes bear interest at a blended rate of 7.64%.

REVOLVING CREDIT FACILITIES. On May 3, 2002, PHH terminated \$250 million of its revolving credit facilities, which were scheduled to mature in November 2002.

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ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

THE FOLLOWING DISCUSSION SHOULD BE READ IN CONJUNCTION WITH OUR CONSOLIDATED CONDENSED FINANCIAL STATEMENTS AND ACCOMPANYING NOTES THERETO INCLUDED ELSEWHERE HEREIN. UNLESS OTHERWISE NOTED, ALL DOLLAR AMOUNTS ARE IN MILLIONS.

We are one of the foremost providers of travel and real estate services in the world. Our businesses provide a wide range of consumer and business services and are intended to complement one another and create cross-marketing opportunities both within and among our following five business segments. Our Real Estate Services segment franchises our three real estate brands, provides home buyers with mortgages and facilitates employee relocations; our Hospitality segment franchises our nine lodging brands, facilitates the sale and exchange of vacation ownership intervals and markets vacation rental properties in Europe; our Travel Distribution segment provides global distribution and computer reservation and travel agency services; our Vehicle Services segment operates and franchises the Avis car rental brand, provides fleet management and fuel card services and operates car parking facilities in the United Kingdom; and our Financial Services segment provides enhancement products, insurance-based and loyalty solutions, franchises tax preparation services and provides a variety of membership programs through an outsourcing arrangement with Trilegiant Corporation.

We seek organic growth augmented by the acquisition and integration of complementary businesses and routinely review and evaluate our portfolio of existing businesses to determine if they continue to meet our current objectives. As a result, we are currently engaged in a number of preliminary discussions concerning possible acquisitions, divestitures, joint ventures and related corporate transactions. We intend to continually explore and conduct discussions with regard to such transactions.

On April 17, 2002, we acquired all of the common stock of NRT Incorporated, the largest residential real estate brokerage firm in the United States, through the issuance of approximately 12 million shares of CD common stock then valued at approximately \$230 million. As part of the acquisition, we also assumed approximately \$320 million of NRT debt, which was subsequently repaid. Prior to the acquisition, NRT operated as a joint venture between us and Apollo Management, L.P. that acquired independent real estate brokerages, converted them to one of our real estate brands and operated the brand under a 50-year franchise agreement with us. On April 17, 2002, we also acquired all of the common stock of Arvida Realty Services, the largest residential real estate brokerage firm in Florida, for approximately \$160 million in cash. NRT and Arvida will become part of our Real Estate Services segment.

of Trendwest Resorts, Inc. for approximately $$850\ \text{million}$, including $$20\ \text{of}$ estimated transaction costs and expenses and \$30 million related to the conversion of Trendwest employee stock options into CD common stock options. The merger consideration was funded through a tax-free exchange of approximately 43 million shares of CD common stock then valued at approximately \$800 million. As part of the acquisition, we assumed approximately \$90 million of Trendwest net debt, which was subsequently repaid. The purchase of the remaining 10% of the outstanding Trendwest shares will close upon the effectiveness of a registration statement relating to the issuance of CD common stock to such Trendwest stockholders, which was filed with the Securities and Exchange Commission on April 29, 2002, though no earlier than May 30, 2002. The number of shares of CD common stock to be paid to the shareholders of the remaining 10% of the outstanding Trendwest shares will fluctuate between 4.7 million and 5.3 million shares, within a collar of \$16.15 to \$18.50 per share of CD common stock. Trendwest markets, sells and finances vacation ownership interests. We believe that this acquisition will provide us with significant geographic diversification and global presence in the timeshare industry. Trendwest will become part of our Hospitality segment.

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RESULTS OF CONSOLIDATED OPERATIONS

Our consolidated results comprised the following during the first quarter of:

2002 2001 CHANGE ----____ - Net revenues \$ 2,713 \$ 1,486 \$ 1,227 ------------ ------- Expenses, excluding other charges and nonprogram related interest, net 2,123 1,144 979 Other charges 11 204 (193) Non-program related interest, net 66 60 6 ------------- ------- Total expenses 2,200 1,408 792 ------ -----Net gain on dispositions of businesses - 435 (435) ---------------- Income before income taxes, minority interest and equity in Homestore.com 513 513 -Provision for income taxes 169 205 (36)

Minority interest, net of tax 2 13 (11) Losses related to

Strong contributions from all of our segments and the addition of the operations of businesses we acquired during 2001 (principally, Avis Group Holdings, Inc. on March 1, 2001, Fairfield Resorts, Inc. on April 2, 2001, Galileo International, Inc. on October 1, 2001 and Cheap Tickets, Inc. on October 5, 2001) produced revenue growth of \$1.2 billion, or 83%, for the first quarter of 2002. A detailed discussion of revenue trends is included in "Results of Reportable Segments." Total expenses increased \$792 million, or 56%, primarily as a result of the impact of businesses acquired during 2001. Such increase was partially offset by a decrease in other charges recorded by us during first quarter 2002. During first quarter 2001, we recorded other charges of (i) \$185 million substantially related to the funding of an irrevocable contribution to an independent technology trust (\$95 million) and the creation of Trip Network, Inc. (\$85 million), (ii) \$11 million for securities litigation and (iii) \$8 million related to the acquisition and integration of Avis. During first quarter 2002, we did not incur any charges of an unusual nature, with the exception of \$11 million of charges related to securities litigation.

During first quarter 2001, we sold our real estate Internet portal, move.com, along with certain ancillary businesses, to Homestore.com in exchange for approximately 21 million shares of Homestore.com common stock then valued at \$718 million. We recognized a gain of \$436 million (\$262 million, after tax) on the sale of these businesses at the time of closing. Such gain was substantially offset during fourth quarter 2001 by a loss of \$407 million resulting from a decline in the value of our investment in Homestore.

Our overall effective tax rate was 33% and 40% for the first quarter 2002 and 2001, respectively. The effective tax rate for first quarter 2002 was lower primarily due to the elimination of non-deductible goodwill amortization and the absence of higher state taxes on the gain on the disposition of our Internet real estate portal.

As a result of the above-mentioned items, income before cumulative effect of accounting change increased \$65 million, or 23%, in the first quarter 2002.

RESULTS OF REPORTABLE SEGMENTS

The underlying discussions of each segment's operating results focuses on Adjusted EBITDA, which is defined as earnings before non-program related interest, income taxes, non-program related depreciation and amortization, minority interest and equity in Homestore.com, adjusted to exclude certain items which are of a non-recurring or unusual nature and are not measured in assessing segment performance or are not segment specific. Our management believes such discussions are the most informative representation of how management evaluates performance. However, our presentation of Adjusted EBITDA may not be comparable with similar measures used by other companies.

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THREE MONTHS ENDED MARCH 31, 2002 VS. THREE MONTHS ENDED MARCH 31, 2001

REVENUES
ADJUSTED
EBITDA ---

% 2002 2001 CHANGE 2002

2001 CHANGE Estate Services \$ 410 \$ 339 21% \$ 182 \$ 132(c) 38% Hospitality 403 240 68 112 102 10 Travel Distribution 444 25 * 146 2 * Vehicle Services 1,030 454 127 104 93(d) 12 Financial Services 419 390 7 164 131 25 Total Reportable Segments 2,706 1,448 708 460 Corporate and Other (a) 7 38 * (11) (b) (17) (e) * -Total Company \$ 2,713 \$ 1,486 83% \$ 697 \$ 443 57% =========

* Not meaningful.

- (a) Included in Corporate and Other are the results of operations of our non-strategic businesses, unallocated corporate overhead and the elimination of transactions between segments.
- (b) Excludes \$11 million of litigation settlement and related costs.
- (c) Excludes a charge of \$95 million to fund an irrevocable contribution to an independent technology trust.
- (d) Excludes a charge of \$4\$ million related to the acquisition and integration of Avis.
- (e) Excludes (i) a net gain of \$435 million primarily related to the sale of our real estate Internet portal, move.com, and (ii) a credit of \$14 million to reflect an adjustment to the settlement charge recorded in the fourth quarter of 1998 for the PRIDES class action litigation. Such amounts were partially offset by charges of (i) \$85 million incurred in connection with the creation of Trip Network, Inc., (ii) \$25 million for securities litigation, (iii) \$7 million related to a contribution to the Cendant Charitable Foundation and (iv) \$4 million related to the acquisition and integration of Avis.

REAL ESTATE SERVICES

Revenues and Adjusted EBITDA increased \$71 million (21%) and \$50 million (38%), respectively. The increase in operating results was primarily driven by

increased franchise fees from our Century 21(R), Coldwell Banker(R) and ERA(R) franchise brands and continued record growth in mortgage loan production during the first quarter of 2002.

Royalties from our real estate franchise brands increased \$19 million (19%) primarily as a result of a 10% increase in home sale transactions by franchisees and an 8% increase in the average price of homes sold. In addition, real estate franchise fees increased \$17 million, including a termination payment received in connection with the conversion of certain ERA real estate brokerage offices into Coldwell Banker offices. Revenue increases in the real estate franchise business are recognized with little or no corresponding increase in expenses due to the significant operating leverage within our franchise operations.

Mortgage-related activities also contributed significantly to the increase in segment results in first quarter 2002. Revenues from mortgage loans sold increased \$104 million (119%) and mortgage loans sold increased \$2.6 billion (45%) to \$8.5 billion. Closed mortgage loans increased \$5.0 billion (66%) to \$12.6 billion consisting of a \$4.4 billion (157%) increase in refinancings and a \$630 million increase (13%) in purchase mortgage closings. A significant portion of mortgages closed in any quarter will generate revenues in future periods as such loans are packaged and sold (revenues are recognized upon the sale of the loan, typically 45-60 days after closing). Partially offsetting unprecedented mortgage loan production was a \$66 million decline in net revenues related to the servicing of mortgage loans, as the amortization of mortgage servicing rights assets increased in first quarter 2002, principally due to the substantial increase in refinancing activity. However, recurring servicing fees increased \$18 million (23%), and the average servicing portfolio grew \$18.1 billion (22%) in first quarter 2002 as a result of the high volume of mortgage loan originations over the last twelve months. Operating and administrative expenses within this segment increased \$20 million to support the high volume of mortgage originations and related servicing activities.

HOSPITALITY

Revenues and EBITDA increased \$163 million (68%) and \$10 million (10%), respectively, primarily due to the acquisitions of Fairfield Resorts in April 2001 and Equivest Finance, Inc. in February 2002. Fairfield and Equivest collectively contributed revenues of \$158 million and EBITDA of \$24 million in first quarter 2002. Holiday Cottages and Cuendet (which comprise our Vacation Rental Group) collectively contributed incremental revenues and EBITDA of \$13 million and \$6 million, respectively, primarily due to increased cottage and leisure rental volume (principally in the UK) during first quarter 2002. Notwithstanding the continuing impacts of the September 11th terrorist attacks on the travel industry, timeshare subscription and transaction revenues increased \$11 million (10%) primarily due to increases in both members and exchange transactions. As our timeshare exchange business

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continues to grow, the infrastructure in this business has been expanded to support anticipated volumes although increased expenses have been partially offset by recent cost reduction efforts within our timeshare and lodging businesses. Accordingly, operating expenses within these businesses increased \$15 million, which was principally comprised of timeshare staffing and related costs. Franchise fees and marketing fund revenues from our lodging franchise operations collectively decreased \$14 million (15%) in first quarter 2002. However, travel volumes during first quarter 2002 have begun to rebound from the levels experienced as a result of the September 11th terrorist attacks and, accordingly, year-over-year occupancy levels and room rates in our lodging brands have also improved during first guarter 2002 compared to fourth guarter 2001. Revenue per available room ("RevPAR") is first quarter 2002 is down 11% from the comparable prior year quarter, whereas in fourth quarter 2001, RevPAR declined 19% from the comparable prior year quarter. Absent any further shock to the travel industry, we expect travel volumes within this segment to return to normalized levels over time.

TRAVEL DISTRIBUTION

Revenues and EBITDA increased \$419 million and \$144 million, respectively, almost entirely due to the October 2001 acquisitions of Galileo International, Inc. and Cheap Tickets, Inc. The terrorist attacks of September 11th caused a significant decrease in the demand for travel-related services and, accordingly, reduced the booking volumes of Galileo and our travel agency businesses below anticipated levels during the third and fourth quarters of 2001. However, travel volumes and travel related bookings have begun to rebound during first quarter 2002. During fourth quarter 2001, Galileo booking volumes for air travel were down 19% versus the comparable prior year quarter, whereas during first quarter 2002, air travel booking volumes were down 13% compared with first quarter 2001. Upon completing the acquisitions of Galileo and Cheap Tickets, in response to the economic and travel industry conditions post September 11th, we not only moved aggressively to integrate the businesses and achieve expected synergies, but we also streamlined their operations through headcount reductions and other

means to reflect expected business volumes. Absent any further shock to the travel industry, we expect travel volumes to continue to improve to normalized levels over time.

VEHICLE SERVICES

Revenues and Adjusted EBITDA increased \$576 million (127%) and \$11 million (12%), respectively, substantially due to the acquisition of Avis Group Holdings on March 1, 2001. The operations of Avis are comprised of the Avis car rental business and fleet management programs. Avis' reported operating results were included from the acquisition date and therefore our results in 2001 reflect only one month of Avis' operations. Accordingly, the Avis acquisition contributed incremental revenues of \$554 million and an Adjusted EBITDA reduction of \$1 million in first quarter 2002 compared with first quarter 2001. Due to the seasonality of the car rental industry, Avis typically shows little or no operating profit in the months of January and February. The Avis car rental business continued to be negatively impacted by reduced demand at airport locations as a result of the September 11th terrorist attacks but the impact is diminishing over time. In first quarter 2002, Avis rental days decreased 7% compared with first quarter 2001, whereas in fourth quarter 2001, Avis rental days declined 14% from the comparable prior year quarter. Time and mileage revenue per day during first quarter 2002 remained relatively constant compared with first quarter 2001 and was 8% better than fourth quarter 2001. During the third and fourth quarters of 2001, Avis management streamlined the car rental operations to meet anticipated business levels, which included reductions in workforce and fleet. Accordingly, the average fleet in first quarter 2002 is 9% lower than in the prior year quarter, which effectively reduced vehicle-related expenses in 2002. Our fleet management and UK parking businesses were not materially impacted by the September 11th terrorist attacks. National Car Parks contributed incremental revenues in 2002 of \$23 million, including an increased level of property disposals during the current year quarter. While we expect the continuing effects of September 11th to continue to suppress significant growth of our car rental operations for the foreseeable future, we believe that we have effectively right-sized the operations to meet anticipated business levels and we expect that the percentage impact of September 11th will continue to decline over time, absent any further shocks to the travel industry.

FINANCIAL SERVICES

Revenues and EBITDA increased \$29 million (7%) and \$33 million (25%), respectively, primarily due to an increased contribution from Jackson Hewitt, our tax preparation franchise brand. Jackson Hewitt generated incremental revenues of \$49 million principally driven by a 14% increase in tax return volume, a 13% increase in the average price per return and the January 2002 acquisition of our largest tax preparation franchisee, Tax Services of America ("TSA"), for \$4 million. TSA contributed incremental revenues and EBITDA of \$30 million and \$15 million, respectively, to Jackson Hewitt's results in first quarter 2002. In our individual membership business, the comparability of the quarter-over-quarter operating results was significantly impacted by the outsourcing of this business to Trilegiant on July 2, 2001. Accordingly, marketing expenses were \$23 million favorable as the absence of new member marketing costs significantly exceeded the total expenses we were obligated to incur to support Trilegiant's solicitation efforts. In addition, membership operating expenses were \$13 million favorable due to cost

1.8

savings from servicing fewer members. Conversely, revenues and EBITDA were unfavorably impacted by a decrease in membership expirations during first quarter 2002 (revenue is generally recognized upon expiration of the membership) compared with the prior year quarter, however, a favorable mix of products and programs with marketing partners partially offset this Revenue and EBITDA impact. Revenues within our insurance-wholesale business remained relatively constant.

CORPORATE AND OTHER

Revenues decreased \$31 million while Adjusted EBITDA increased \$6 million. In February 2001, we sold Move.com Group, our real estate Internet portal, and certain ancillary businesses. Such businesses collectively accounted for a quarter-over-quarter decline in revenues of \$14 million and an improvement in EBITDA of \$8 million. In addition, revenues recognized from providing electronic reservation processing services to Avis ceased subsequent to the Avis acquisition, which resulted in a \$14 million revenue decrease with no Adjusted EBITDA impact as Avis was billed for such services at cost.

FINANCIAL CONDITION, LIQUIDITY AND CAPITAL RESOURCES

Within our car rental, vehicle management, relocation, mortgage services and timeshare development businesses, we purchase assets or finance the purchase of assets on behalf of our clients. Assets generated in this process are classified as assets under management and mortgage programs. We seek to offset the interest rate exposures inherent in these assets by matching them with financial

liabilities that have similar term and interest rate characteristics. As a result, we minimize the interest rate risk associated with managing these assets and create greater certainty around the financial income that they produce. Fees generated from our clients are used, in part, to repay the interest and principal associated with the financial liabilities. Funding for our assets under management and mortgage programs is also provided by both unsecured borrowings and secured financing arrangements, which are classified as liabilities under management and mortgage programs, as well as securitization facilities with special purpose entities. Cash inflows and outflows relating to the generation or acquisition of assets and the principal debt repayment or financing of such assets are classified as activities of our management and mortgage programs.

FINANCIAL CONDITION

MARCH 31. DECEMBER 31, 2002 2001 CHANGE ----________ -- -------- Total assets exclusive of assets under management and mortgage programs \$ 19,642 \$ 21,502 \$ (1,860)Assets under management and mortgage programs 11,704 11,950 (246) Total liabilities exclusive of liabilities under management and mortgage programs \$ 12,717 \$ 15,115 \$ (2,398)Liabilities under management and mortgage programs 10,694 10,894 (200) Mandatorily redeemable preferred interest 375 375 -Stockholders' equity 7,560

7,068 492

Total assets exclusive of assets under management and mortgage programs decreased primarily due to (i) the application of \$1.41 billion of prior payments made to the stockholder litigation settlement trust to extinguish a portion of our stockholder litigation settlement liability and (ii) a reduction in cash (see "Cash Flows" below for a detailed discussion of such reduction). Total liabilities exclusive of liabilities under management and mortgage programs decreased primarily due to (i) the extinguishment of \$1.7 billion of our stockholder litigation settlement liability and (ii) the \$390 million repayment of our 3% convertible notes. Stockholders' equity increased primarily due to \$342 million of net income generated during first quarter 2002.

The liability resulting from the restructuring plan we committed to in fourth quarter 2001 as a result of changes in business and consumer behavior following the September 11th terrorist attacks approximated \$58 million and \$80 million as of March 31, 2002 and December 31, 2001, respectively.

The initial recognition of the charge and the corresponding utilization from inception are summarized by category as follows:

2001 BALANCE AT BALANCE AT RESTRUCTURING CASH OTHER DECEMBER 31, CASH OTHER MARCH 31, CHARGE PAYMENTS REDUCTIONS 2001 PAYMENTS REDUCTIONS 2002 ------------ ------ ---------Personnel related \$ 68 \$ 11 \$ 5 \$ 52 \$ 18 \$ - \$ 34 Asset impairments and contract terminations 17 3 10 4 - 1 3 Facility related 25 1 - 24 3 - 21 ----------____ - Total \$ 110 \$ 15 \$ 15 \$ 80 \$ 21 \$ 1 \$ 58 ========== ======= _____ _____

Personnel related costs primarily included severance resulting from the rightsizing of certain businesses and corporate functions. As of March 31, 2002, we formally communicated the termination of employment to approximately 3,000 employees, representing a wide range of employee groups, and as of March 31, 2002, we had terminated approximately 2,140 employees. We anticipate the majority of the remaining personnel related costs will be paid during second quarter 2002. All other costs were incurred primarily in connection with facility closures and lease obligations resulting from the consolidation of business operations. These initiatives were substantially completed as of March 31, 2002.

LIQUIDITY AND CAPITAL RESOURCES

Our principal sources of liquidity are cash on hand, our ability to generate cash through operations and financing activities, as well as available credit and securitization facilities. At March 31, 2002, we had approximately \$1.1 billion of cash on hand, a decrease of \$833 million from approximately \$2.0 billion at December 31, 2001. The following table summarizes such decrease:

THREE MONTHS
ENDED MARCH
31, ----

========

---- 2002 2001 CHANGE - --------- Cash provided by (used in): Operating activities \$ (559) (a) \$ 105 \$ (664) Investing activities 559 (b) (1,506)2,065 Financing activities (832) 2,554 (3,386)Effects of exchange rate changes on cash and cash equivalents (1) (5) 4 --_____ -- Net change in cash and cash equivalents \$ (833) \$ 1,148 \$ (1,981)========= _____

(a) Includes the application of prior payments made to the stockholder litigation settlement trust of \$1.41 billion and the March 2002 payment of \$250 million.

(b) Includes \$1.41 billion of proceeds from the stockholder litigation settlement trust, which were used to extinguish a portion of the stockholder litigation settlement liability.

During first quarter 2002, we used \$559 million of net cash in operating activities as compared to generating \$105 million of cash during first quarter 2001. Reflected in the use during first quarter 2002 is \$1.41 billion of cash payments made in prior periods to the stockholder litigation settlement trust that were used during first quarter 2002 to extinguish a portion of our stockholder litigation settlement liability. Partially offsetting the application of these prior payments were positive contributions from businesses we acquired during 2001, as well as growth in our mortgage business.

During first quarter 2002, we generated \$559 million of net cash from investing activities as compared to using \$1.5 billion of cash during first quarter 2001. Reflected in the cash we generated during first quarter 2002 is the proceeds of \$1.41 billion of prior payments made to the stockholder litigation settlement trust that were used to extinguish a portion of our stockholder litigation settlement liability. Additionally, during first quarter 2002, we used less cash for acquisitions. Partially offsetting the decrease in cash used in investing activities was an increase in cash used to acquire vehicles for our car rental and fleet management operations. Capital expenditures during first quarter 2002 amounted to \$55 million and were utilized to support operational growth, enhance marketing opportunities and develop operating efficiencies through technological improvements. We continue to anticipate aggregate capital expenditure investments during 2002 of approximately \$375 million.

We used cash in financing activities during first quarter 2002 primarily for the repayment of borrowings under revolving credit facilities and our 3% convertible notes in February 2002 as compared to generating cash from financing activities during first quarter 2001 through the issuance of debt and equity securities. Additionally, during first quarter 2002, we used \$57 million of cash in

of our CD common stock. We anticipate using cash on hand and operating cash flow generated during the year to continue repurchasing our CD common stock in order to offset the impact of employee stock option exercises. We currently have approximately \$205 million of remaining availability under our board-authorized CD common stock repurchase program.

We also anticipate using cash on hand and operating cash flow generated during the year to reduce our outstanding indebtedness and to fund the remainder of our stockholder litigation settlement liability, which approximated \$1.19 billion at March 31, 2002, by July 16, 2002. Additionally, we may borrow under our revolving credit facilities, if necessary, to fund any remaining liability related to our stockholder litigation settlement.

At March 31, 2002, we had approximately \$4.5 billion of available funding arrangements and credit facilities (including availability of approximately \$2.0 billion at the corporate level and approximately \$2.5 billion available for use in our management and mortgage programs).

As of March 31, 2002, the credit facilities at the corporate level comprise:

OF AVAILABLE CAPACITY CREDIT ISSUED CAPACITY -----Maturing in February 2004 \$ 1,150 \$ 90 \$ 1,060 Maturing in August 2003 1,750 856 894 -_____ _____ ----- \$ 2,900 \$ 946 \$ 1,954 ========== =========

TOTAL LETTERS

Under the terms of our \$1.75 billion facility, the revolving line will be reduced by \$500 million to \$1.25 billion in August 2002. Additionally, this facility contains the committed capacity to issue letters of credit we can use as collateral for the remaining liability relating to our stockholder litigation settlement. As of March 31, 2002, included within the \$856 million of letters of credit issued under this facility is \$615 million issued for this purpose. As we make deposits to the stockholder litigation settlement trust, the amount of collateral we are required to post is reduced by a corresponding amount. Therefore, as we are required to fund the entire remaining balance of the stockholder litigation settlement liability by July 16, 2002, we would expect that as of such date, the availability under this facility would increase by \$615 million.

As of March 31, 2002, available funding arrangements and credit facilities related to our management and mortgage programs consisted of:

TOTAL
OUTSTANDING
AVAILABLE
CAPACITY
BORROWINGS
CAPACITY ---ASSET-BACKED
FUNDING
ARRANGEMENTS
AESOP Funding \$
4,450 \$ 3,600 \$
850 Chesapeake
Funding

(formerly

Greyhound Funding) 3,091 3,003 88 -------------- 7,541 6,603 938 ---------CREDIT FACILITIES Maturing in November 2002 275 - 275Maturing in December 2002 100 - 100 Maturing in February 2004 750 - 750 Maturing in February 2005 750 270 480 -------- --1,875 270 1,605 _____ \$ 9,416 \$ 6,873 \$ 2,543 -----========== =========

On May 3, 2002, PHH terminated \$250 million of revolving credit facilities, which were scheduled to mature in November 2002.

We also currently have \$3.0 billion of availability for public debt or equity issuances under a shelf registration statement at the corporate level and \$2.4 billion of availability for public debt issuances under shelf registration statements at the PHH level.

At March 31, 2002, we had approximately \$16.5 billion of indebtedness (including corporate indebtedness of \$6.6 billion, debt related to our management and mortgage programs of \$9.5 billion and our mandatorily redeemable interest of \$375 million). Our net debt (excluding the Upper DECS and debt related to our management and mortgage programs and net of cash and cash equivalents) to total capital (including net debt and the Upper DECS) ratio was 37% as of March 31, 2002 and the ratio of Adjusted EBITDA to net non-program related interest expense was 10.5 to 1 for first quarter 2002.

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Corporate indebtedness consisted of:

DECEMBER 31, 2002 2001 CHANGE -----_____ --------- 7 3/4% notes \$ 1,150 \$ 1,150 \$ -6.875% notes 850 850 - 11% senior subordinated notes 577 584 (7) 3 7/8% convertible senior debentures 1,200 1,200 -Zero coupon

MARCH 31,

contingent notes 925 920 5 Zero coupon convertible debentures 1,000 1,000 -3% convertible subordinated notes - 390 (390) Other 18 38 (20) -----_____ **----** 5,720 6,132 (412) Less: Current portion 10 401 (391) -------------------- Longterm debt, excluding Upper DECS 5,710 5,731 (21) Upper DECS 863 863 - ----_____ _____ ----- \$ 6**,**573 \$ 6,594 \$ (21) ========== ========== _____

convertible

On February 15, 2002, we redeemed our 3% convertible subordinated notes for \$390 million in cash. On May 2, 2002, we amended certain terms of our zero coupon convertible debentures. In connection with these amendments, we will make cash interest payments of 3% per annum beginning May 5, 2002 and continuing through May 4, 2003 to the holders of the debentures on a semi-annual basis and the holders were granted an additional option to put the debentures to us on May 4, 2003. On May 4, 2002, holders had the right to require us to redeem their zero coupon convertible debentures. On such date, virtually all holders declined to exercise this put option and retained their debentures.

Debt related to our management and mortgage programs consisted of:

MARCH 31, DECEMBER 31, 2002 2001 CHANGE ----_____ _____ ---- SECURED BORROWINGS Term notes \$ 6,323 \$ 6,237 \$ 86 Short-term borrowings 671 582 89 Commercial paper 110 120 (10) Other 304 295 9 --------------- Total secured borrowings 7,408 7,234 174 UNSECURED

UNSECURED
BORROWINGS
Medium-term
notes 663 679
(16) Short-term
borrowings 448

983 (535)
Commercial
paper 1,117 917
200 Other 30 31
(1) ------- Total
unsecured
borrowings
2,258 2,610
(352) --------- \$ 9,666
\$ 9,844 \$ (178)

Our debt related to management and mortgage programs decreased \$178 million. Such decrease primarily related to the repayment of \$480 million of outstanding borrowings under revolving credit facilities, partially offset by the issuance of \$200 million of commercial paper. During first quarter 2002, we also entered into a secured short-term financing agreement to sell mortgage loans under a repurchase arrangement, which is renewable on an annual basis at the discretion of the lender. The loan is collateralized by the underlying mortgage loans held in safekeeping by the custodian to the agreement. The total commitment under the agreement is \$100 million. Mortgage loans financed under this agreement at March 31, 2002 totaled \$62 million. During first quarter 2002, the approximate weighted average interest rate on borrowings under this agreement was 2.89%. The related debt is recorded as a component of secured short-term borrowings.

On May 3, 2002, PHH issued \$443 million of unsecured term notes with maturities ranging from May 2005 through May 2012. Such notes bear interest at a blended rate of 7.64%.

In addition to our on-balance sheet borrowings and available credit facilities, we securitize certain financial assets. As of March 31, 2002, we were servicing \$472 million of timeshare receivables sold to special purpose entities. Additionally, PHH was servicing \$521 million of relocation receivables sold to a special purpose entity as of March

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31, 2002. The maximum funding capacity under the PHH relocation securitization facility is \$650 million and as of March 31, 2002, PHH had available capacity of \$173 million. PHH was also servicing approximately \$1.9 billion of mortgage loans sold to a special purpose entity as of March 31, 2002. The maximum funding capacity through this special purpose entity is \$3.2 billion and as of March 31, 2002, we had available capacity of approximately \$1.3 billion. In addition to the mortgage loans sold to the special purpose entity, as of March 31, 2002, PHH was servicing \$100.4 billion of mortgage loans sold to the secondary market.

Our liquidity position may be negatively affected by unfavorable conditions in any one of the industries in which we operate, as we may not have the ability to generate sufficient cash flows from operating activities due to those unfavorable conditions. Additionally, our liquidity as it relates to both management and mortgage programs could be adversely affected by a deteroriation in the performance of the underlying assets of such programs. Access to the principal financing program for our car rental subsidiary may also be impaired should General Motors Corporation not be able to honor its obligations to repurchase a substantial number of our vehicles. Our liquidity as it relates to mortgage programs is highly dependent on the secondary markets for mortgage loans. Access to certain of our securitization facilities and our ability to act as servicer thereto also may be limited in the event that our or PHH's credit ratings are downgraded below investment grade and, in certain circumstances, where we or PHH fail to meet certain financial ratios. However, we do not believe that our or PHH's credit ratings are likely to fall below such thresholds. Additionally, we monitor the maintenance of these financial ratios and as of March 31, 2002, we were in compliance with all covenants under these facilities.

Currently our credit ratings are as follows:

MOODY'S INVESTOR STANDARD FITCH

SERVICE & POOR'S RATINGS ------ -----CENDANT Senior unsecured debt Baa1 BBB BBB+ Subordinated debt Baa2 BBB- BBB PHH Senior debt Baa1 A- BBB+ Short-term debt P-2 A-2 F-2

A security rating is not a recommendation to buy, sell or hold securities and is subject to revision or withdrawal at any time.

AFFILIATED ENTITIES

We also maintain certain relationships with affiliated entities principally to support our business model of growing earnings and cash flow with minimal asset risk. We do not have the ability to control the operating and financial policies of these entities and, accordingly, do not consolidate these entities in our results of operations or financial position. Certain of our officers serve on the Board of Directors of these entities, but in no instances do they constitute a majority of the Board, nor do they receive any economic benefits therefrom.

NRT INCORPORATED. Royalty and advertising fees paid by NRT in connection with franchise agreements approximated \$53 million and \$40 million during first quarters 2002 and 2001, respectively. Additionally, during first quarter 2002 and 2001, we received \$16 million and \$1 million of other fees from NRT, which included fees paid in connection with the termination of a franchise agreement. We also receive real estate referral fees from NRT in connection with clients referred to NRT by our relocation business. During first quarters 2002 and 2001, we recognized approximately \$7 million of such fees. As previously discussed, we acquired NRT on April 17, 2002. Accordingly, NRT will be included in our consolidated results of operations and financial position as of such date.

FFD DEVELOPMENT COMPANY, LLC. During first quarter 2002, we recorded non-cash dividend income of \$3 million, which will be paid-in-kind, relating to our preferred equity interest in FFD Development Company, LLC. Such preferred equity interest approximated \$62 million as of March 31, 2002. During first quarter 2002, we purchased \$24 million of timeshare interval inventory and land from FFD, bringing the total cumulative amount purchased to \$64 million as of March 31, 2002. We are obligated to purchase an additional \$232 million of timeshare interval inventory and land from FFD. As is customary in "build to suit" agreements, when we contract with FFD for the development of a property, we issue a letter of credit for up to 20% of our purchase price for such property. Drawing under all such letters of credit will only be permitted if we fail to meet our obligation under any purchase

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commitment. While we intend to issue such letters of credit in 2002, no such letters of credit are currently outstanding. We are not obligated or contingently liable for any other debt incurred by FFD.

TRILEGIANT CORPORATION. As of March 31, 2002, Trilegiant had an outstanding balance of \$60 million due to us related to amounts drawn on the \$75 million loan facility we have provided in connection with certain marketing agreements under which we expect to receive commissions. Such amount will be repaid to us as commissions are received by Trilegiant from the third party.

FORWARD-LOOKING STATEMENTS

Forward-looking statements in our public filings or other public statements are subject to known and unknown risks, uncertainties and other factors which may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. These forward-looking statements were based on various factors and were derived utilizing numerous important assumptions and other important factors that could cause actual results to differ materially from those in the forward-looking statements. Forward-looking statements include the information concerning our future financial performance, business strategy,

Statements preceded by, followed by or that otherwise include the words "believes", "expects", "anticipates", "intends", "project", "estimates", "plans", "may increase", "may fluctuate" and similar expressions or future or conditional verbs such as "will", "should", "would", "may" and "could" are generally forward-looking in nature and not historical facts. You should understand that the following important factors and assumptions could affect our future results and could cause actual results to differ materially from those expressed in such forward-looking statements:

- the impacts of the September 11, 2001 terrorist attacks on New York City and Washington, D.C. on the travel industry in general, and our travel businesses in particular, are not fully known at this time, but are expected to include negative impacts on financial results due to reduced demand for travel in the near term; other attacks, acts of war; or measures taken by governments in response thereto may negatively affect the travel industry, our financial results and could also result in a disruption in our business;
- the effect of economic conditions and interest rate changes on the economy on a national, regional or international basis and the impact thereof on our businesses;
- the effects of a decline in travel, due to political instability, adverse economic conditions or otherwise, on our travel related businesses;
- the effects of changes in current interest rates, particularly on our real estate franchise and mortgage businesses;
- the resolution or outcome of our unresolved pending litigation relating to the previously announced accounting irregularities and other related litigation;
- our ability to develop and implement operational, technological and financial systems to manage growing operations and to achieve enhanced earnings or effect cost savings;
- competition in our existing and potential future lines of business and the financial resources of, and products available to, competitors;
- failure to reduce quickly our substantial technology costs in response to a reduction in revenue, particularly in our computer reservations and global distribution systems businesses;
- our failure to provide fully integrated disaster recovery technology solutions in the event of a disaster;
- our ability to integrate and operate successfully acquired and merged businesses and risks associated with such businesses, including the acquisitions of Galileo International, Inc. and Cheap Tickets, Inc., the compatibility of the operating systems of the combining companies, and the degree to which our existing administrative and back-office functions and costs and those of the acquired companies are complementary or redundant;
- our ability to obtain financing on acceptable terms to finance our growth strategy and to operate within the limitations imposed by financing arrangements and to maintain our credit ratings;
- competitive and pricing pressures in the vacation ownership and travel industries, including the car rental industry;
- changes in the vehicle manufacturer repurchase arrangements in our Avis car rental business in the event that used vehicle values decrease;
- and changes in laws and regulations, including changes in accounting standards and privacy policy regulation.

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Other factors and assumptions not identified above were also involved in the derivation of these forward-looking statements, and the failure of such other assumptions to be realized as well as other factors may also cause actual results to differ materially from those projected. Most of these factors are difficult to predict accurately and are generally beyond our control.

You should consider the areas of risk described above in connection with any forward-looking statements that may be made by us and our businesses generally. Except for our ongoing obligations to disclose material information under the federal securities laws, we undertake no obligation to release publicly any revisions to any forward-looking statements, to report events or to report the occurrence of unanticipated events unless required by law. For any forward-looking statements contained in any document, we claim the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995.

As previously discussed in our 2001 Annual Report on Form 10-K, we assess our market risk based on changes in interest and foreign currency exchange rates utilizing a sensitivity analysis. The sensitivity analysis measures the potential loss in earnings, fair values, and cash flows based on a hypothetical 10% change (increase and decrease) in our market risk sensitive positions. We used March 31, 2002 market rates to perform a sensitivity analysis separately for each of our market risk exposures. The estimates assume instantaneous, parallel shifts in interest rate yield curves and exchange rates. We have determined, through such analyses, that the impact of a 10% change in interest and foreign currency exchange rates and prices on our earnings, fair values and cash flows would not be material.

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PART II - OTHER INFORMATION

ITEM 2. CHANGES IN SECURITIES AND USE OF PROCEEDS

On May 1, 2002, we entered into a Supplemental Indenture with The Bank of New York, as trustee to amend the terms of our Zero Coupon Convertible Debentures due 2021 to add cash interest payments of 3% per annum beginning May 5, 2002 through and including May 4, 2003 and to permit holders to require us to repurchase the Debentures on May 4, 2003. We will pay the cash interest semi-annually on November 4, 2002 and May 5, 2003 to holders of record at the close of business on October 4, 2002 and April 4, 2003, respectively. Holders may require us to repurchase the Debentures on May 4, 2003, 2004, 2006, 2008, 2011 and 2016.

ITEM 6. EXHIBITS AND REPORTS ON FORM 8-K

(a) EXHIBITS

See Exhibit Index

(b) REPORTS ON FORM 8-K

On January 31, 2002, we filed a current report on Form 8-K to report under Item 5 the posting of information regarding our investments in affiliated entities on our corporate Web site.

On February 7, 2002, we filed a current report on Form 8-K to report under Item 5 our fourth quarter and full year 2001 financial results.

On February 14, 2002, we filed a current report on Form 8-K to report under Item 5 our Consolidated Condensed Statements of Cash Flows and our Consolidated Schedule of Free Cash Flow for the years ended December 31, 2000 and 2001 and our projected Consolidated Schedules of Free Cash Flow for the years ended December 31, 2002, 2003 and 2004.

On March 19, 2002, we filed a current report on Form 8-K to report under Item 5 that in connection with the decision by the Supreme Court of the United States on March 18, 2002 to deny review of the settlement of our shareholder class action relating to the accounting irregularities at the former business units of CUC International, we will fund our remaining obligation by mid-July with cash on hand and, if necessary, existing available credit facilities.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CENDANT CORPORATION

/s/ Kevin M. Sheehan

Kevin M. Sheehan Senior Executive Vice President and Chief Financial Officer

/s/ Tobia Ippolito

Tobia Ippolito Executive Vice President and Chief Accounting Officer

Date: May 9, 2002

EXHIBIT INDEX

EXHIBIT NO. DESCRIPTION

3.1	Amended and Restated Certificate of Incorporation of the Company
	(incorporated by reference to Exhibit 3.1 to the Company's Form
	10-Q/A for the quarterly period ended March 31, 2000, dated July
	28, 2000).

- 3.2 Amended and Restated By-Laws of the Company (incorporated by reference to Exhibit 3.2 to the Company's Form 10-Q/A for the quarterly period ended March 31, 2000, dated July 28, 2000).
- 4.1 First Supplemental Indenture, dated as of May 1, 2002, to the Indenture dated as of May 4, 2001 between Cendant Corporation and The Bank of New York, as Trustee (incorporated by reference to Exhibit 4.1 to the Company's Form 8-K dated May 1, 2002).
- 12 Statement Re: Computation of Ratio of Earnings to Fixed Charges.
- 15 Letter Re: Unaudited Interim Financial Information.

CENDANT CORPORATION AND SUBSIDIARIES COMPUTATION OF RATIO OF EARNINGS TO FIXED CHARGES (DOLLARS IN MILLIONS)

THREE MONTHS ENDED MARCH 31, -------------- 2002 2001 -----EARNINGS BEFORE FIXED CHARGES: Income before income taxes, minority interest and equity in Homestore.com \$ 513 \$ 513 Plus: Fixed charges 208 201 Less: Equity loss in unconsolidated affiliates (1) (3) Minority interest 3 22 ----- --Earnings available to cover fixed charges \$ 719 \$ 695 _____ FIXED CHARGES (a): Interest, including amortization of deferred financing costs \$ 183 \$ 165 Minority interest 3 22 Interest portion of rental payment 22 14 . ----- --Total fixed charges \$ 208 \$ 201 _____ ======== RATIO OF EARNINGS TO FIXED CHARGES \$ 3.45x (b) \$ 3.46x (c) -----_____

⁽a) Consists of interest expense on all indebtedness (including amortization of deferred financing costs and capitalized interest) and the portion of operating lease rental expense that is representative of the interest factor. Interest expense on all indebtedness is detailed as follows:

2002 2001 -----Incurred by the Company's PHH subsidiary \$ 43 \$ 59 Related to the Company's stockholder litigation settlement liability 15 43 Related to the debt under management and mortgage programs incurred by the Company's car rental subsidiary 51 21 All other 74 42

- (b) Income before income taxes, minority interest and equity in Homestore.com includes other charges of \$11 million. Excluding such amounts, the ratio of earnings to fixed charges is 3.50x.
- (c) Income before income taxes, minority interest and equity in Homestore.com includes a net gain on the dispositions of businesses of \$435 million, partially offset by other charges of \$204 million. Excluding such amounts, the ratio of earnings to fixed charges is 2.31x.

May 9, 2002

Cendant Corporation 9 West 57th Street New York, NY 10019

We have made a review, in accordance with standards established by the American Institute of Certified Public Accountants, of the unaudited interim financial information of Cendant Corporation and subsidiaries for the periods ended March 31, 2002 and 2001, as indicated in our report dated May 9, 2002; because we did not perform an audit, we expressed no opinion on that information.

We are aware that our report referred to above, which is included in your Quarterly Report on Form 10-Q for the quarter ended March 31, 2002, is incorporated by reference in Cendant Corporation's Registration Statement Nos. 333-11035, 333-17323, 333-17411, 333-20391, 333-23063, 333-26927, 333-35707, 333-35709, 333-45155, 333-45227, 333-49405, 333-78447, 333-86469, 333-51586, 333-59246, 333-65578, 333-65456, 333-65858, 333-83334, 333-84626 on Form S-3 and Registration Statement Nos. 33-74066, 33-91658, 333-00475, 333-03237, 33-58896, 33-91656, 333-03241, 33-26875, 33-75682, 33-93322, 33-93372, 33-75684, 33-80834, 33-74068, 33-41823, 33-48175, 333-09633, 333-09655, 333-09637, 333-22003, 333-30649, 333-42503, 333-34517-2, 333-42549, 333-45183, 333-47537, 333-69505, 333-75303, 333-78475, 333-51544, 333-38638, 333-64738, 333-71250 and 333-58670 on Form S-8.

We also are aware that the aforementioned report, pursuant to Rule 436(c) under the Securities Act of 1933, is not considered a part of the Registration Statements prepared or certified by an accountant or a report prepared or certified by an accountant within the meaning of Sections 7 and 11 of that Act.

/s/ Deloitte & Touche LLP New York, New York

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